

COMMUNITY RESOURCE GUIDE - Alpena County Area

May 2015

<i>If you need help with:</i>	<i>Contact:</i>	<i>Address / Phone</i>
<u>Shelter (emergency)</u>	<p><u>211</u> - Emergency and other community assistance information available 24/7</p> <p><u>Sunrise Mission</u> - Homeless shelter</p> <p><u>Shelter, Inc.</u> - Victims and survivors of domestic and sexual assault and their families</p> <p><u>American Red Cross</u> - Temporary lodging due to house fires or extreme weather conditions.</p> <p><u>Saginaw Rescue Mission</u> - Homeless shelter</p>	<p>211</p> <p>622 W. Chisholm St., Alpena / 989-356-1277</p> <p>3022 US 23 South, Alpena / 989-356-9650 or 800-396-9129</p> <p>3450 W M-76, West Branch / 800-691-6059</p> <p>1021 Burt, Saginaw / 989-752-6051</p>
<u>Housing</u>	<p><u>211</u> - Emergency and other community assistance information available 24/7</p> <p><u>Northeast MI Community Service Agency, Inc. (NEMCSA)</u> Assistance with homebuyer purchase education, homeownership counseling, foreclosure prevention counseling.</p> <p><u>Housing Assessment and Resource Agency (HARA)</u>: provides assistance for those who are at risk of losing housing or currently experiencing homelessness. Program provides information and referral along with case management. Financial assistance for security deposits and rent may be provided on a case by case basis.</p> <p><u>Low Income Weatherization Program</u>: provides energy saving measures installed on homes depending on energy audit of the client's home and funding availability.</p> <p><u>Department of Human Services</u> - Emergency assistance with rent, utilities, foreclosure, home repair and taxes.</p> <p><u>Habitat for Humanity</u> - Building simple decent homes in partnership with people in need.</p> <p><u>Alpena Housing Commission</u> - Rental housing based on current household income.</p> <p><u>Alpena County Home Improvement Program</u> - Assistance for homeowners to repair or replace their roof, windows, insulation, siding, well, septic, furnace, electrical, plumbing and to provide handicap accessibility.</p> <p><u>MSHDA Housing Choice Voucher Program</u> - Rental subsidy program Applicants must apply online.</p> <p><u>Rural Development USDA</u> - Loans for new or rehab on existing homes in rural areas</p> <p><u>St. Vincent de Paul</u> - Assistance with rent but require a denial letter from DHS.</p> <p><u>The Salvation Army - Call Us For Help</u> - Limited assistance with rent, usually on referral from HARA (NEMCSA)</p> <p><u>Michigan Housing Locator Website</u> - View current rental listings in your area. (Note: This is not an all-inclusive list.)</p> <p><u>MSU Extension</u> - Homebuyer Education and Financial Management Education - pre-purchase / individual counseling, foreclosure prevention counseling, post foreclosure counseling.</p>	<p>211</p> <p>2375 Gordon Rd., Alpena</p> <p>989-358-4627 or 866-484-7077 Ext 227</p> <p>989-356-3474 or 866-484-7077, ext 278</p> <p>Email: housingintake@nemcsa.org</p> <p>989-358-4700</p> <p>711 W. Chisholm St., Alpena / 989-354-7200</p> <p>1600 W. Chisholm St., Alpena / 989-356-3509</p> <p>2340 S. Fourth St., Alpena / 989-354-3567</p> <p>719 W. Chisholm St., Alpena / 989-354-9664</p> <p>Applicants can apply at www.michigan.gov/mshda</p> <p>1501 Cass St., Traverse City / 231-941-0951, ext. 4</p> <p>2635 US 23 South, Alpena / 989-354-3671</p> <p>722 N. Second, Alpena / 989-358-2769</p> <p>www.michiganhousinglocator.com</p> <p>603 S. 11th, Alpena / 989-354-9879 mattes25@anr.msu.edu</p>

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Food/Clothing	<p><u>211</u> - Emergency and other community assistance information available 24/7</p> <p><u>American Red Cross</u> - Provides emergency basic human needs such as food, clothing and temporary lodging for individuals/families due to house fires or extreme weather conditions.</p> <p><u>Department of Human Services</u> - Cash assistance, food assistance, Medicaid and emergency assistance with rent, utilities, foreclosure, home repair and taxes.</p> <p><u>District Health Department #4</u> - WIC (Women/Infants/Children) Program</p> <p><u>NEMCSA Emergency Food Assistance Program (TEFAP)</u> - quarterly food distribution to low-income households. Distributions held November, February, May and August.</p> <p><u>NEMCSA Commodity Supplemental Food Program (CSFP)</u> - monthly supplemental food distribution of USDA commodity foods for low income households age 60 and older.</p> <p><u>St. Vincent de Paul</u> - Assistance with food and clothing.</p> <p><u>The Salvation Army</u> - Clothing and emergency food - Summer Lunch Program for children 18 and under - mid-June to mid-August - Basic emergency furniture, bedding, household needs.</p> <p><u>Alpena Area Senior Citizens Council</u> - Home delivered and congregate meals.</p> <p><u>Beaver Lake Church</u> - Food pantry (by appointment) and emergency services</p> <p><u>St. Bernard's Friendship Room</u> - Soup kitchen: Mon.-Fri.: 4:00-5:30pm Sat. 2:30-4pm</p> <p><u>Third Level!</u> - <u>Teen Closet</u> - clothing for teens - call for appointment</p> <p><u>Trinity Episcopal Church</u> - Sunday Supper - 4:00-5:30pm</p> <p><u>Under His Wing Christian Fellowship</u> - Monthly food distribution. Call for eligibility</p>	<p>211 3450 W M-76, West Branch / 800-691-6059</p> <p>711 W. Chisholm, Alpena / 989-354-7200</p> <p>100 Woods Cr., Suite 200, Alpena / 989-356-4507 2375 Gordon Rd., Alpena / 989-358-4708 or 866-484-7077 Email: foodprograms@nemcsa.org</p> <p>2375 Gordon Rd., Alpena / 989-358-4708 or 866-484-7077 Email: foodprograms@nemcsa.org</p> <p>2635 US 25 South, Alpena / 354-3671 722 N. Second, Alpena / 989-358-2769</p> <p>501 River St., Alpena / 989-356-3585 9007 M-65 South, Lachine / 989-379-4123 322 W. Chisholm, Alpena / 989-354-8018 115 N. First St., Alpena / 800-442-7315 / 989-340-1700 124 E. Washington Ave., Alpena / 989-356-0576 or Ellen Egan 356-4094 7493 Indian Reserve Rd., Alpena / 989-727-1024</p>
Family / Youth Issues	<p><u>Alpena County Baby Pantry</u> - St. Bernard's Church Parish Center - 3rd Thursday of each month - 9am - 4pm</p> <p><u>Boys & Girls Club of Alpena</u> - Youth activities</p> <p><u>Children's Closet</u> - Used clothing and baby equipment distributed at seasonal clothing give-away and through orders placed by an intermediary agency.</p> <p><u>Child and Family Services</u> - Intervention program to keep families together that are at a high risk of separation. DHS referrals only.</p> <p><u>McKinney-Vento FIT (Families in Transition) Program</u> - Works with school-age homeless children who "lack a fixed, regular, and adequate nighttime residence." Each individual public school district has a primary liaison. Contact the local school for more information</p> <p><u>School Success Program - NEMCSA</u> - for families with school age children</p> <p><u>Third Level</u> - Services for homeless, runaway, or at-risk teens 12 to 20. Counseling and case management services available for individuals and families. <u>Teen Closet</u> - clothing for youth available - call for appointment. Limited food and hygiene items also available.</p> <p><u>Department of Human Services</u> - Child Protective Services - alleged abuse/neglect cases</p> <p><u>MSU Extension</u> - Activities for youth ages 5-19 that are guided by screened, trained, caring volunteers in club or workshop settings. Projects range from organized sports in some counties to welding, dance, cooking, livestock projects and community service opportunities</p>	<p>319 Lockwood St., Alpena / 989-356-9516</p> <p>601 River St., Alpena / 989-356-0214 P.O. Box 671, Alpena / 989-356-6087</p> <p>P.O. Box 516, Alpena / 989-356-4567 or 800-779-0396</p> <p>Contact local school for more information</p> <p>2375 Gordon Rd., Alpena / 989-358-5006 115 N. First St., Alpena / 800-442-7315 / 989-340-1700</p> <p>711 W. Chisholm St., Alpena / 855-444-3911 Helen-Ann Cordes / 989-354-9870 princeh1@anr.msu.edu</p>
Disabilities	Disability Network / Northern Michigan - Assistance for those with any disability any age.	415 E. Eighth St., Traverse City / 231-922-0903 / 866-869-8600

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<u>Health (General / Mental / Substance Use)</u>	<u>211</u> - Emergency and other community assistance information available 24/7	211 722 W. Chisholm, Alpena / 989-354-7200 1501 W. Chisholm St., Alpena / 989-356-7242 or 800-288-7242
	<u>Department of Human Services</u> - Medicaid assistance	
	<u>Behavioral Health Services</u> - Alpena Regional Medical Center - Detoxification, inpatient psychiatric services, outpatient psychiatric services and mental health counseling services	154 S. Ripley, Alpena / 989-356-6385 or 800-356-5755
	<u>Catholic Human Services</u> - Adolescent and adult counseling, screening and assessment services, Secretary of State evaluations, Alcohol & Drug Highway Safety Education Classes, Relapse Prevention Group, Psycho-education, Women's special services, employee assistance program, substance abuse prevention services.	100 Woods Cr., Suite 200, Alpena / 989-356-4507
	<u>District Health Department #4</u> - Promotes health and physical wellbeing by providing preventive health care, education and environmental safety to all members of the community.	1600 W. Chisholm, Alpena / 989-354-3888
	<u>Free Clinic of Alpena</u> - Health care for the uninsured and under insured through direct care and community partnerships. By appointment only on Tuesday and Thursday from 6-8:30pm	5671 N. Skeel Ave., Ste. 8, Oscoda / 989-569-6001
	<u>MI-Connect</u> - A collaborative resource partnership to expand access to high quality healthcare services for the at-risk residents in communities of the counties of Alcona, Alpena and Iosco.	400 Johnson St., Alpena / 989-356-2161 or 800-968-1964
<u>Northeast MI Community Mental Health</u> - Comprehensive mental health services to persons with developmental disability, severe and persistent mental illness or severe and persistent mental illness and a substance use counselor, or children with a serious emotional disturbance. 24-hour emergency services for persons experiencing a mental health crisis. Sliding fee scale and Medicaid provider	722 N. Second, Alpena / 989-358-2769	
<u>The Salvation Army</u> - May assist with non-narcotic prescriptions, medical appointment coasts in emergency situations	630 Walnut St., Alpena / 989-356-6649 or 800-686-0749	
<u>Sunrise Centre</u> - Substance abuse rehabilitation program		
<u>Veterans Issues</u>	<u>American Red Cross - Armed Forces Emergency Communication Program</u> - Provides emergency communication services to active service members and their families; offers interest free loans and grants to help military members/families when urgent personal crises arise.	3450 W. M-76, West Branch / 844-900-0500
	<u>Supportive Services for Veteran Families</u> - Rental assistance, utility payment assistance, deposits, moving costs, purchase of emergency supplies for a participant, transportation assistance, child care assistance	3963 Third Mile Rd., Traverse City / 800-632-7334
	<u>Veterans Affairs</u> - Monday through Friday 8am - 5pm - Assistance with compensation, pension, medical benefits, burial benefits.	150B N. State St., Alpena / 989-354-9671
	<u>Veterans Trust Fund</u> - Monday through Friday 8am - 5pm - Assistance with delinquencies, per guidelines.	150B N. State St., Alpena / 989-354-9671

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<u>Legal Aid</u>	<u>Community Mediation Services</u> - Mediation services for all issues with the exception of felonies, drug charges and domestic violence <u>Legal Services of Northern Michigan</u> - Legal services and representation	116 Fifth St., Gaylord / 989-732-1576 or 800-873-7658 123 N. Second Ave., Suite 1, Alpena/989-356-9081 or 800-356-9099
<u>Education Alternative</u>	<u>ACES Academy</u> - Alpena Public Schools - alternative high school setting / also adult education program <u>READ Literacy Program</u> - one to one instruction for reading and English as a second language - Alpena County Library	700 Pinecrest St., Alpena / 989-358-5180 211 N. First Ave., Alpena / 989-356-6188
<u>Employment</u>	<u>Michigan Works!</u> - <u>Workforce Investment Act (WIA)</u> : Adult and dislocated workers programs are for individuals 18 years and older. <u>PATH Program</u> : Recipients of DHS cash assistance are required to participate as a condition of receiving assistance. <u>Prisoner Re-Entry</u> - Plan of services and supervision delivered through state and local collaboration for parolees re-entering the community.	315 W Chisholm, Alpena / 989-356-6082 Contact individual parole agent
<u>Heating and Energy Assistance</u>	<u>211</u> - Emergency and other community assistance information available 24/7 <u>NEMCSA Crisis Prevention Program</u> - Provides assistance with metered utilities and deliverable fuels for households within income guidelines. <u>Department of Human Services</u> - Emergency assistance with utilities <u>St. Vincent de Paul</u> - Assistance with utilities but require a denial letter from DHS <u>The Salvation Army</u> - Assistance with utilities - call for available programs <u>TrueNorth Community Services</u> - Heat and electric assistance and Consumer's Energy Care Program	211 2375 Gordon Rd., Alpena / 989-358-4713 or 866-484-7077, ext 313 711 W. Chisholm St., Alpena / 989-354-7200 2635 US 23 South, Alpena / 989-354-3671 722 N. Second, Alpena / 989-358-2769 p 231-923-3869 / f 231-355-3030
<u>Transportation</u>	<u>Dial-A-Ride Transportation</u> - Public transportation, discount fares available <u>Department of Human Services</u> - If a client has Medicaid their DHS worker will determine if they are eligible for transportation assistance. The Veterans also have a bus that goes to Ann Arbor 1 x weekly. Contact DHS worker for information. <u>The Salvation Army</u> - may help with gasoline for out-of-town medical appointments or other verified <i>crisis</i> situations.	989-356-4596 711 W. Chisholm St., Alpena / 989-354-7200 722 N. Second, Alpena / 989-358-2769